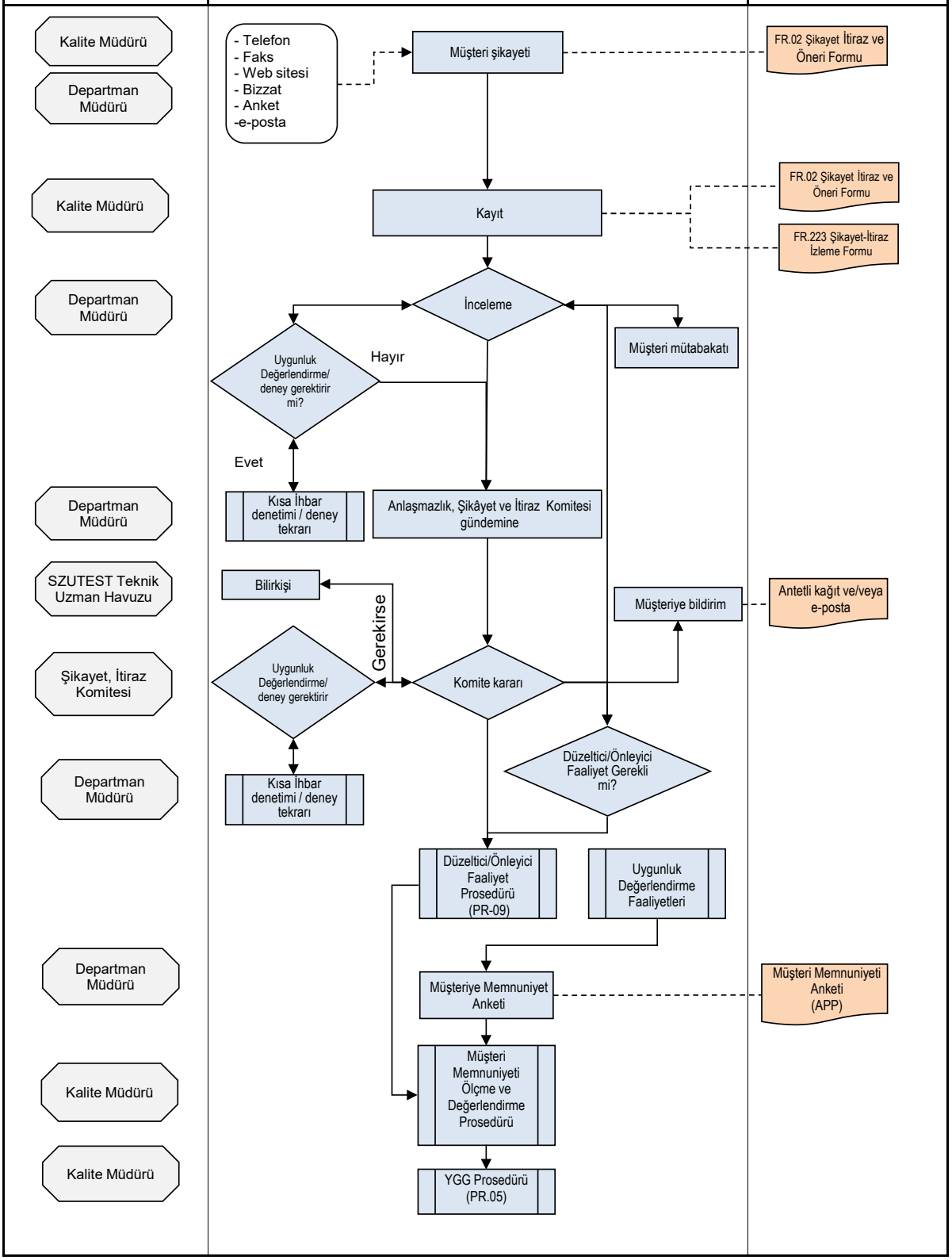
SZUTEST

ŞİKAYET AKIŞ ŞEMASI